

General Questions

1. What are magnetic bookmarks?

Magnetic bookmarks are **folded bookmarks with hidden magnets inside**, allowing them to securely clip onto pages without slipping or damaging books.

2. How do your custom magnetic bookmarks work?

They **snap onto a page using two magnets**, keeping your spot securely without falling out. They're great for books, planners, journals, and study notes.

3. What sizes do you offer?

I offer a range of sizes, but standard bookmarks are typically **5"** in height, **2.5"** when folded. If you need a custom size, feel free to reach out so I can get an accurate price as well as a design mock up for your viewing.

4. Can I request a specific shape?

Yes! I can create **custom shapes and sizes** to fit your artwork. Just let me know your vision, and I'll make it happen.

Customization & Design

5. Can I submit my own artwork?

Absolutely! You can upload your **own artwork, logo, or design**, and I'll handle the rest.

6. What if I don't have a design? Can you help?

Yes! I offer **design assistance and minor photo editing** if needed. Let me know what you're looking for, and I can help bring your idea to life to the best of my ability.

7. What file formats do you accept?

I recommend **PNG, JPG, or PDF** with a minimum resolution of **300 DPI** for the best print quality. Preferably PNG. 300 DPI is the best for image quality. (Not sure what that means? Submit your art and I'll adjust if needed.)

8. Will the colors in my design print exactly as I see them on screen?

Colors may vary slightly due to **differences in screen display vs. printed material as well as printer**, but I strive to match them as closely as possible.

9. Do you offer double-sided designs?

I can try my best, but I normally add logo designs if possible as some printers don't accurately print an image to be exact when flipping the paper.

Production & Processing

10. How long does it take to make my bookmarks?

Processing time depends on the complexity of your order, but most custom bookmarks are completed within **typically (1-2) business days, it all depends on the quantity needed.**

11. Do you provide proof before printing?

Yes! I send **picture and video proof** of your order before finalizing it, so you know exactly what you're getting. Just check the box for proof of purchase when checking out.

12. Can I order a sample before placing a bulk order?

Yes, samples are available upon request. A sample would be priced accordingly.

Orders & Shipping

13. How much do custom magnetic bookmarks cost?

Pricing depends on **size, quantity, and customization**. Feel free to request a quote! Or submit a checkout without fully checking out to get the total cost including taxes and shipping.

14. Do you offer bulk discounts?

Yes! I offer special pricing for **bulk and wholesale orders depending on order quantities**.

15. Do you ship internationally?

Yes! I offer both **domestic and international shipping**. Shipping rates vary based on location.

16. How long does shipping take?

Shipping times vary depending on your location and selected shipping method, but I provide tracking on all orders. I can also check shipping before you check out and customize an order for you to meet your needs.

17. What if my order arrives damaged?

I take great care in packaging, but if your order arrives damaged, please contact me within **5 business days of receiving**, with photos, and I'll work on a resolution. If your package is damaged, take picture before opening your package so that I can submit proof to carrier.

18. Do you accept returns or refunds?

Because these are **custom-made items**, I typically don't accept returns. However, if there's an issue with your order, I'll do my best to make it right as long as it's an error or issue on my end. I will not be in charge of spelling errors, image quality blurriness or clarity issues, unless it falls on my end via the printing process.

Other Questions

19. Can I request a rush order?

Yes! Rush orders may be available for an additional fee. Contact me to check availability, I do not promise any specific time frame, only what the carrier shows. I also do let customers know to expect delays as I am not in charge of how the carrier handles your order once your package is dropped off.

20. Do you offer wholesale or business collaborations?

Yes! I work with **businesses, storefronts, and creators** who want to stock custom magnetic bookmarks. Let's discuss your needs!

21. Where can I see examples of your work?

You can check out my “**View More Artwork**” Link in the “**Customized Magnetic Bookmark**” page, directly under the image of my magnetic bookmark or follow me on my Social Medias for behind-the-scenes content and finished designs.